



QUALITY POLICY

Felice Conserve Srl recognizes the significance of showcasing its capacity to consistently deliver products and services that meet mandatory standards. To achieve this, the company has implemented a Quality System aligned with ISO 9001 standards.

The company's primary goal is to ensure customer satisfaction by utilizing modern control tools and highly specialized personnel in food safety to meet customer needs and expectations.

Within the factory, an internal laboratory serves as the core of the company's quality control. Here, qualitative analyses are conducted on both raw materials and finished products, ensuring continuous monitoring of production processes.

The Quality Management System operates to ensure the achievement of production standards.

- Supporting customers and fostering innovation and reliability by integrating the best available technologies.
- Ensuring effectiveness, efficiency, and reliability by utilizing all necessary resources to ensure adherence to the principles of diligence, correctness, and current regulations.
- Conducting activities with a dedication to adhere to the applicable legislation, laws, and regulations in the sector.
- Favoring suppliers who strive for continuous improvement in the quality of their products and services;



- Pursuing continuous improvement of existing technologies, systems, and equipment to enhance quality aspects.

All employees are trained, informed, and sensitized to perform their duties safely, adhering to the requirements associated with company operations and recognizing the individual responsibilities of each within the Company Management System and the Food Culture Plan.

The entire company structure contributes, based on its responsibilities and skills, to accomplishing the assigned objectives.

The Company Management has designated a representative as the Quality Management Manager (RGQA) to oversee the implementation of Quality System requirements.

This individual is responsible for coordinating the activities required for the establishment and upkeep of the Quality Management System. They conduct monitoring, verification, suggest enhancements, and regularly update the Management on the system's implementation status.

Felice Conserve Srl commits to disseminating, ensuring understanding, sharing, and implementing this Policy among all employees and collaborators, and pledges to distribute it to all relevant parties.

Poggiomarino,

La Direzione

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